CASE STUDY

CITY OF HEATH - FIBER DIA

Industry: Government and Municipal Services

Organization: The City Of Heath, Ohio

A small town with a big heart, Heath prides itself on being a family-friendly community that's primed for growth. As a city on the rise, Heath offers local and county incentives combined with unmatched readiness. The locale has many shovel-ready sites, as well as a business-friendly government and extensive infrastructure that enables ongoing development and makes the city an attractive home for large and small companies alike.

As the city looks to expand and welcome new families and businesses to its rich community fabric, Heath remains dedicated to ensuring its services and offerings are delivered with a robust infrastructure for great results for all constituents.

Business Challenge

As any community grows, the local government faces a need to interconnect a greater municipal footprint to better deliver services to an expanding population. In the case of Heath, additional bandwidth was required to connect multiple municipal locations, including City Hall, the Water Department, and Fire Stations. This would ensure a seamless experience for community members and ensure municipal safety services and other crucial capabilities could be delivered easily for greater quality of life throughout the city.

Glo Fiber Business Solution:

Dedicated Internet Access

8 municipal location connectivity

"The City of Heath was experiencing the same challenges many communities in Ohio have seen over the last 18 months," said Glenn Lytle, SVP of Commercial Sales for Glo Fiber Business. *"Bandwidth limitations have heavily interfered with the ability to pivot into a mostly digital world of video conferencing and remote work. Glo Fiber Business's fiber connectivity solutions allow for scalability and growth."*

The Glo Fiber Business Solution

The City of Heath selected Glo Fiber Business as its Dedicated Internet Access (DIA) partner of choice. Glo Fiber Business was selected because of its ability to not only design a custom DIA solution, but to deliver continued support with local experts and network teams.

Glo Fiber Business brings a wealth of experience working with local governments to certify that their infrastructure meets the needs of their current and future goals. The company has worked collaboratively with an array of city and township agencies, supplying mission-critical, custom fiber connectivity that empowers faster, more reliable service to their municipal buildings and communities. Furthermore, Glo Fiber Business's local team has been trusted for 125 years to supply quality customer care and conscientiousness. Customers can depend on Glo Fiber Business's Network Operations Center (NOC), which is located and staffed in Columbus, Ohio, and delivers 24/7/365 monitored support.

Results

With greater bandwidth and dependable, robust network connectivity, the City of Heath can easily meet the needs of its community, seamlessly delivering crucial municipal services with a highly connected government footprint. Heath is also well-positioned to empower future expansion or plans for innovation leveraging DIA's flexibility and scalability. Heath enjoys improved functionality from DIA's key advantages.

Key Benefits:

- Increased Productivity – Fast, reliable internet speeds for uploads and downloads ensure capacity for mission-critical applications.
- Flexibility – Many access options are available, from T1 to high-capacity Ethernet connections, which can be easily adjusted from 10 Mbps up to 10 Gbps.
- Scalability – The Glo Fiber Business team builds custom solutions that are scalable to fit today's needs, growing with organizations' internet demands. DIA can be connected to multiple sites for current and future locations.
- Reliability – Glo Fiber Business's network is highly resilient and features ringed technology for redundancy that provides ultimate reliability. Speeds are dedicated, dependable, and backed by Service Level Agreements.

To learn more about additional Glo Fiber Business solutions, visit glofiberbusiness.com

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